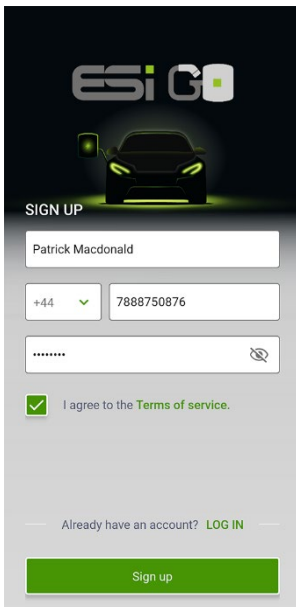


Quick guide for ESi GO – EV Charger App



Note! It is only possible to use this app if your charger is online.

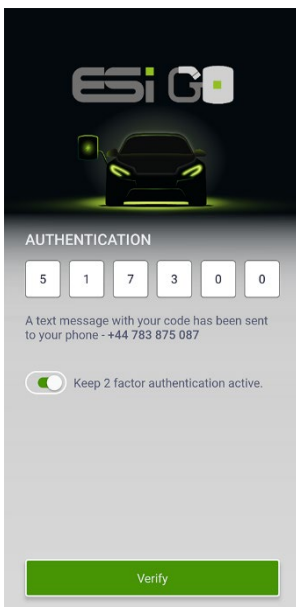


Sign up.

After downloading and installing the app, you need to create a personal account.

Create a personal account.

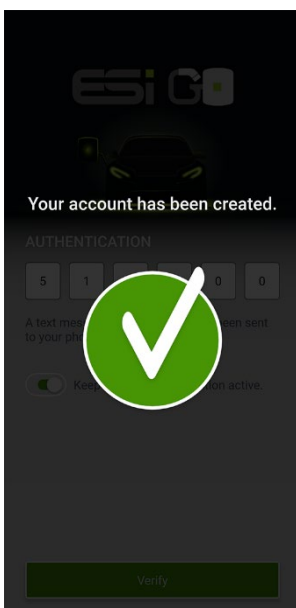
- Enter a user name of your choice.
- Select country code.
- Enter your phone number (without spaces).
- Enter a password (minimum 6 characters).
- Accepter "Terms of service".
- **Press the "Sign up" button to continue.**



Verify your phone number.

You will now receive a two-factor authentication code via SMS, on the phone number you entered on the sign-up screen.

- Enter the received authorization code.
- **Press the "Verify" button.**

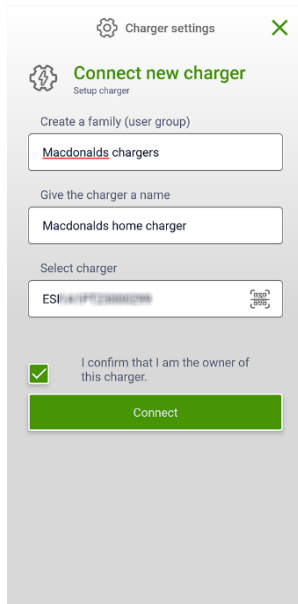


Congratulations your account is created.


When you see the success message, your account has been created.

Connect new charger.

Note! A charge will always have to belong to a "Family". Whoever creates a family will by default become the owner. The owner has the option of giving others access to use the charger(s) belonging to a family.



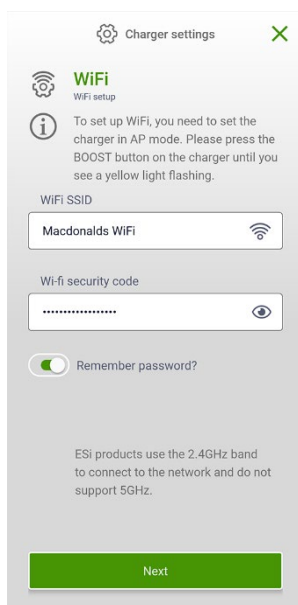
Charger setup flow.

- To create a family for your charger(s), please enter a family name of your choice.
- Enter a name for your charger of your choice.
- Enter the charger's serial number or press the  scan symbol to scan the QR code on your charger.
- Please confirm your ownership of the charger.
- **Press the "Connect" button to continue.**

Set the charger in AP mode.


To set up the WiFi connection, the charger needs to be set in AP mode.

Please **press the BOOST button** on the charger or **hold your RFID tag up to the charger** (if you have an RFID model), until you see a single yellow light flashing.

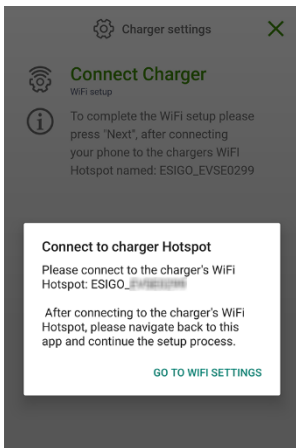


Set up internet connection.

Note! To link your account to the charger, it must have an internet connection. **If your charger is installed with a wired internet connection, skip this step.**

- Enter your WiFi name (SSID) or click on the Wi-Fi  symbol to insert the SSID to which your phone is connected.
- Enter the security code for your WiFi.
- **Press the "Next" button to continue.**

Note! ESi products use the 2.4GHz band to connect to the network and do not support 5GHz.



Connect to the charger AP (Access Point).

Please ensure that the charger is still in AP mode (a single yellow light flashes on the charger).

- Go to the WiFi settings on your phone to connect to the charger's WiFi Hotspot.

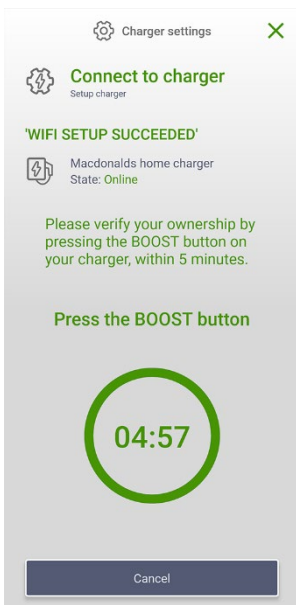
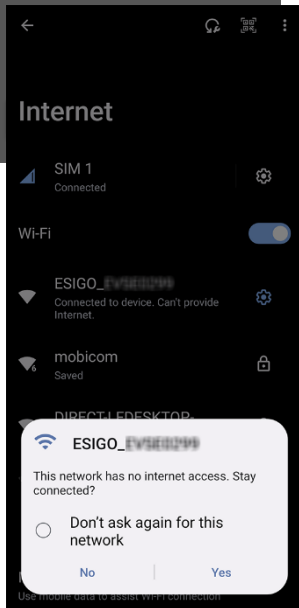
Note! The WiFi Hotspot name will start with "ESIGO_" and end with the last four digits of the serial number.

- Press the charger WiFi Hotspot name.

Note! You may be asked if you want to **stay connected** after connecting to a network without an internet connection. **Please confirm before proceeding.**

- Please navigate back to this app and continue the setup process.
- **Press the "Next" button to continue.**

Please wait while the WiFi connection is configured.

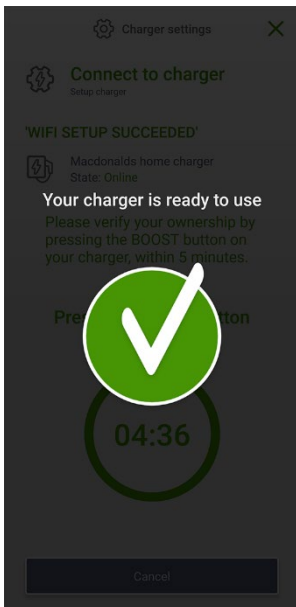


Please verify your ownership.

After your WiFi setup has succeeded, you must confirm your ownership before your charger is finally connected to your account.


- **Press the "BOOST" button on the charger, within 5 minutes.**

Note! If you are the owner of an RFID model, you must scan the QR code on your "Master-tag" with the app to finally confirm your ownership.

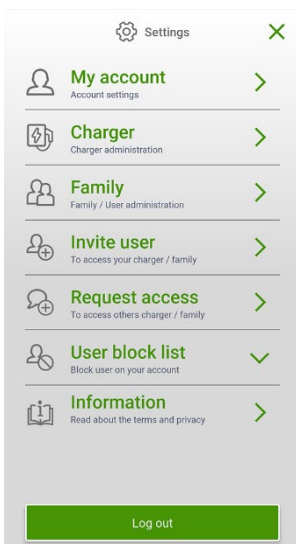


Congratulations your charger is ready to use.
When you see the success message, your charger is ready to use.

Settings.

You access "Settings" by pressing the  symbol in the navigation bar at the bottom of the screen.

Note! If you make changes to your settings, please remember to press the "Save changes" button at the bottom for the changes to take effect.



Overview of settings.

My account:

- Show your personal QR code.
- Change your username.
- Change your phone number.
- Change your password.
- Manage/add RFID tags.
- Manage notifications.
- Delete your account-
- Turn 2 factor authentication on/off.

Charger:

- Add new charger.
- List of available chargers and family belonging.
 - Change charger name.
 - Change family belonging.
 - Manage instant charge (BOOST).
 - Manage smart charge.
 - Manage tariffs.
 - Manage cable lock (only for socket model).

Family:

- Add new family.
- List of families – where you are an owner.
 - Delete family.
 - Manage family users.
 - Manage charger belonging.
 - Disable request.
- Memberships – families where you are member.

Invite user:

- Invite by scanning a personal QR code.
- Invite by SMS.
- Create an QR invite.
- View pending invites.

Request access:

- Request by scanning charger QR or QR invite.
- Request by SMS.
- View pending requests.

User block list:

- Manage blocked users.


Information:

- About – App version.
- View terms and conditions.
- View privacy policy.

Language:

- Select language.


Notifications.

You access "Notifications" by pressing the  symbol in the navigation bar at the bottom of the screen.


As a family owner, you will always receive notifications regarding invitations and requests, if a user is added/removed/leaves your families or if an error occurs on a charger belonging to your family.

In addition, you can receive notifications according to your notification settings (Settings -> My account -> Notifications).

Statistics.

You access " Statistics" by pressing the  symbol in the navigation bar at the bottom of the screen.



Filter:

It is possible to filter which families/chargers you see statistics on if you are the owner of more than one family/charger. Press the  filter at the top of the screen to make your selection.



Day:


Shows the charge transactions made on the selected day. The graph shows the charging progress in intervals of 30 minutes or 1 hour, while the list shows all transactions that have started on the day in question.

Week:

Shows accumulated consumption and price (only if at least one tariff has been set up), per day and total for the week. You can switch between list and graph view by pressing  / .


Month:

Shows accumulated consumption and price (only if at least one tariff has been set up), per day and total for the month. You can switch between list and graph view by pressing  / .

You can share consumption and price data in CSV format for the month shown, by pressing .

Note! Prices can only be calculated if at least one tariff has been set up.



Chargers.

You access your "Chargers" by pressing  the symbol in the navigation bar at the bottom of the screen.

Note! If you have access to several chargers, you can switch between them by swiping vertically.

If there is a charge in progress, you will see information about the current charge. If there is no charge in progress, you will see information about the most recent charge.

Start a charge manually in the app ("Instant charge").

- Press the instant charge  symbol at the bottom of the charger screen.
- Then swipe the square /arrow all the way to the right 

Stop an ongoing charge manually in the app.

- Swipe the square / checkmark all the way to the left 